

BEFORE THE FORUM
FOR REDRESSAL OF CONSUMER GRIEVANCES
IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI

On this the 16th day of March 2018
In C. G. No: 278/ 2017-18/Kadapa Circle

Present

Sri. A. Jagadeesh Chandra Rao
Sri. A. Sreenivasulu Reddy
Sri. D. Subba Rao
Sri. Dr. R. Surendra Kumar

Chairperson
Member (Finance)
Member (Technical)
Independent Member

Between

Sri. N. Jagadeeswar,
10/20,
Mydukur Road,
Ganapathi Plastic Industries,
Proddatur (M),
Kadapa-Dist

Complainant

AND

1. Assistant Accounts Officer/ERO/Proddatur
2. Assistant engineer/Proddatur East
3. Assistant Divisional Engineer/O/Proddatur
4. Divisional Engineer/O/Proddatur

Respondents

ORDER

1. During the Vidhyut Adalat held at Proddatur on 14.12.2017 Sri. N. Jagadeeswar resident of D.No.10/20 Ganapathi plastic Industries Mydukur Road Proddatur presented a complaint before this Forum. In his complaint the complainant has informed that he is having an industrial service connection bearing No. 2223101017899. The complainant has informed that since the meter of his service has no display during October, they are raising back bill amount for the last two months. Though he has apprised the Respondents that the factory is not running and no consumption, the Respondents have again levying the back bills. Finally the complainant has requested to withdraw the total back billing amount of Rs.15,159/-
2. The Respondents No.1 and 3 have filed their written submissions separately but the contents are one and the same. The Respondents further submitted that based on the recommendations of Respondent. No.2 an amount of Rs. 11,983/- was withdrawn by taking average units. Satisfying with the revision made by the Respondents the

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DATE
21/3/

C.G.No:278/2017-18/Kadapa Circle

Complainant has cleared the balance dues on 27.12.2017 vide PR No. 2517800 and thus resolved the grievance.

3. On perusal of the account copy of the said service connection it is evident that an amount of Rs. 11,983/- was withdrawn in two months as Rs.8,618/- during 11/2017 and Rs.3,365/- during 12/2017. When the complainant was contacted over phone at 4.00 P.M. on 08.02.2018 by the secretary/CGRF, the complainant has expressed his satisfaction in resolving the grievance.
4. In view of the above reasons since the grievance of the complainant is fully resolved, the complaint is disposed off in favour of the Complainant.

If aggrieved by this order, the complainant may represent to the **Vidyut Ombudsman, Andhra Pradesh, Flat No:401, 4thFloor, Ashoka Chambers, Opposite to MLA Quarters, Adarsh Nagar, Hyderabad-500063**, within 30 days from the date of receipt of this order.

This order is passed on this, the 16th day of March 2018.

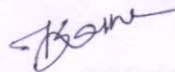
Sd/-
Member (Finance)

Sd/-
Member (Technical)

Sd/-
Independent Member

Sd/-
Chairperson

Forwarded By Orders



Secretary to the Forum

To
The Complainant
The Respondents
Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.
Copy to the Nodal Officer(Chief General Manager/Operation)/CGRF/APSPDCL/TPT
Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh ,Flat No:401 ,4th Floor, Ashoka Chambers, Opposite to MLA Quarters , Adarsh Nagar,Hyderabad-500063.
Copy Submitted to the Secretary, APERC,11-4-660, 4th Floor, Singareni Bhavan, Red Hills, Lakdikapool, Hyderabad- 500 004.

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